



You are always welcome to return any unused merchandise in its original condition, but please read below.

Please contact us via email to scooter.stop@scooterstop.com.au

or by calling 0362 652 327 before sending your items back as we are not required to provide a refund or replacement for change of mind. If a refund is granted a 20% restocking fee will be charged. If item is wrong size, we will replace but there will be a postage charge.

We may offer you store credit or a Scooter Stop Voucher, if returned within 60 days, if item is in original condition & packaging, with acceptable proof of purchase & assessed by the store manager.

You can return an item for a full refund if incorrectly described or doesn't do what we said it would. If the problem is not major or can be easily fixed, we will repair the item within a reasonable time frame.

Once approval has been given by manager, simply repackage the item you wish to send back, fill out and include this returns form and send it to the address below.

Scooter Stop

4 Station Lane, SORELL, TASMANIA 7172

Order Number _____

Product Name _____

Colour _____ Size _____

REASON FOR RETURN

Tick

STORE CREDIT REQUESTED	
REFUND REQUESTED	
EXCHANGE REQUESTED Product Name Colour Size	

Name:

Address:

Phone:

E-mail:

Date of Purchase: